

Fayette Electric Cooperative, Inc. (FEC) respects your right of privacy and recognizes its responsibility to protect the confidentiality of your membership information. The Privacy Policy explains how we protect your privacy and treat your personal information. It applies to current and former member-owners.

#### PLEASE CHOOSE ONE OF THE FOLLOWING OPTIONS:

#### **OPTION #1 – No action is required by you**

If you wish to permit information shared with the individuals and agencies listed on the Privacy Policy.

#### **OPTION #2 – If you complete a Release and Authorization**

Fayette Electric Cooperative will <u>only</u> release information to the specific person(s) or entities you have listed therein.

## **OPTION #3** – If you <u>do not</u> want information about your account shared with the individuals and agencies listed on the Privacy Policy

You may wish to opt out by completing the Opt Out Form. It is <u>not</u> necessary to complete this form if you have completed a Release and Authorization Form. If you complete an Opt Out Form, Fayette Electric Cooperative will <u>only</u> release information to the member(s) of the account.

Your request on the Release and Authorization Form or Opt Out Form will remain in effect until you notify us in writing.

Completed forms should be returned to the Cooperative in person or mailed to P. O. Box 490, La Grange, TX 78945.

Please note that your signature on the Opt Out Form or the Release and Authorization Form requires a witness and their signature.

If you have any questions regarding the FEC's Privacy Policy, please do not hesitate to give us a call at 979-968-3181 or toll-free at 1-866-968-3181.

P.O. Box 490 357 N. Washington St. La Grange, Texas 78945 E-mail: <u>electric@fayette.coop</u> Website: <u>www.fayette.coop</u> Phone: 979-968-3181 866-968-3181 Fax: 979-968-6752

## **PRIVACY POLICY**

Fayette Electric Cooperative, Inc., hereinafter sometimes referred to as "FEC", provides its memberowners, sometimes referred to as "you", this notice to advise you that your privacy is important to FEC. FEC respects your right to privacy and recognizes its responsibility to protect the confidentiality of your proprietary customer information. FEC collects the following types of nonpublic personal information about its members:

- Information received directly from you through your service request and other completed forms
- Information received from others you have authorized to provide information related to services or products provided by FEC
- Information about your transactions with FEC or others, and
- Information received from consumer-reporting entities.

FEC does not disclose any nonpublic personal information about you to anyone, except as permitted by law.

FEC never sells your information to anyone.

FEC may disclose information about you when necessary to deliver the services it provides or when FEC is required by law to disclose information (such as, for example, to comply with a subpoena or court order).

FEC will not disclose your nonpublic personal information to any third-party non-affiliates, without first obtaining your authorization.

Because FEC believes that protecting the privacy of the very young is especially important, FEC does not intentionally collect or maintain information on individuals who are under 13 years of age.

FEC may, if requested, share information about your account with the following:

- Your spouse
- Your tenant who currently resides at the location
- Your next of kin, if deceased and no personal representative has been appointed for your estate
- The personal representative of your estate
- Your court appointed guardian
- Your agent pursuant to a power of attorney
- Persons who have apparent authority to act on your behalf
- Law enforcement agencies
- Taxing authorities
- Emergency personnel
- Critical caregivers
- Agencies or charities from which you have requested assistance

THE MEMBER(S) MAY OPT OUT OF ANY OF THE AFOREMENTIONED BY SIGNING AN OPT OUT FORM, IN WHICH CASE NO INFORMATION CONCERNING YOUR ACCOUNT WILL BE DISCLOSED TO ANYONE BUT THE FEC MEMBER EXCEPT THAT INFORMATION WHICH IS REQUIRED BY LAW TO BE DISCLOSED. FAILURE TO OPT OUT IN WRITING WILL CONSTITUTE CONSENT FOR FEC TO DISCLOSE INFORMATION CONSISTENT WITH THIS AMENDED PRIVACY POLICY.

# THE MEMBER(S) MAY OPT OUT AND MAY SIGN A FORM AUTHORIZING SPECIFIC PERSONS OR ENTITIES TO WHOM INFORMATION MAY BE DISCLOSED.

FEC maintains physical, electronic and procedural safeguards to protect against unauthorized disclosure of your personal information. FEC employees access your personal information only when necessary, and your personal information on file is always considered and treated as confidential.

Should you have questions or concerns about this privacy policy or any other matters affecting your relationship with FEC, please call FEC at (979) 968-3181 or 1-866-968-3181.

This policy was adopted by the Board of Directors on December 14, 2005, and amended on January 9, 2008, and is effective as of its adoption.

## **RELEASE AND AUTHORIZATION**

I, \_\_\_\_\_\_ and \_\_\_\_\_\_ (*if applicable*) hereby authorize Fayette Electric Cooperative, its employees, agents, successors in interest or assigns to disclose information about my account numbered \_\_\_\_\_\_ to the following persons or entities:

spouse	(name of spouse)	
tenant		
next of kin, if deceased and ne	o estate administration is pending	
personal representative of my	estate	
court appointed guardian		
law enforcement authorities		
emergency medical personnel	l	
911 dispatcher		
Agent pursuant to a Power of	Attorney	
Other	(name, relationship and daytim	1e phone #)
	(name, relationship and daytin	ne phone #)

This authorization and release and all of the provisions contained herein are effective immediately.

#### **TERMINATION**

This Release shall terminate on proof of receipt of my written revocation by certified mail, registered mail, facsimile, electronic mail, or any other receipt evidencing actual receipt by Fayette Electric Cooperative. This Release shall not be affected by my subsequent disability or incapacity. There are no exceptions to my right to revoke this Release.

#### **RELEASE**

I hereby release, indemnify and agree to forever defend Fayette Electric Cooperative, it's employees, agents, successors in interest and assigns from any claim, cause of action or liability whether known or unknown that may arise from Fayette Electric Cooperative's disclosure of information regarding my account pursuant to this authorization. This release and authorization shall be binding on my agents, heirs, and assigns.

#### SUBSEQUENT DISCLOSURE OF INFORMATION

Any information disclosed by persons authorized to receive the information pursuant to this authorization and release may subsequently be disclosed to another party. Fayette Electric Cooperative shall not be liable or be required to indemnify me, in the event information is subsequently disclosed by a person or entity authorized to receive information from Fayette Electric Cooperative.

I sign my name to this authorization on	, 20	, at Fayette County, Texas.
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Member Signature

Member \_\_\_\_\_

(Printed name)

Joint Member Signature

Member (joint account)\_

, 20\_\_\_\_

(Printed name)

#### SIGNATURE OF FIRST WITNESS

Witness Signature:

Print Name:

Date:

#### ACKNOWLEDGMENT OF RECEIPT OF PRIVACY POLICY

I hereby acknowledge that I have received a copy of Fayette Electric Cooperative's Privacy Policy, and acknowledge that unless I have authorized Fayette Electric Cooperative otherwise Fayette Electric Cooperative will not disclose any information in violation of their written policy.

Member

Member (Joint Account)

## **OPT OUT FORM**

I \_\_\_\_\_\_, Member(s) hereby elect to opt out of Fayette Electric Cooperative's Amended Privacy Policy to the extent allowed by law.

Member Signature

Member, \_\_\_\_\_

Printed name

Joint Member Signature

Member (Joint Account), \_\_\_\_\_

Printed name

Member Account Number \_\_\_\_\_

Signed \_\_\_\_\_, 20\_\_\_\_.

WITNESSED:

Printed name of witness
Date\_\_\_\_\_

#### ACKNOWLEDGMENT OF RECEIPT OF PRIVACY POLICY

I hereby acknowledge that I have received a copy of Fayette Electric Cooperative's Privacy Policy, and acknowledge that unless I have authorized Fayette Electric Cooperative otherwise Fayette Electric Cooperative will not disclose any information in violation of their written policy

Member

Member (Joint Account)